Privacy Policy

Your right to privacy is very important. We recognize that when you choose to provide us with information about yourself, you trust us to act in a responsible manner. We believe this information should only be used to help us provide you better service. That's why we have put this policy in place to protect your personal information. Below is a summary of our policy.

The Information We Collect

United Service Association For Health Care (USA+) collects personally identifiable information from our members at time of enrollment. This information may include: Name, social security number, phone number, date of birth, billing address, and shipping address and billing/payment information.

How Do We Protect the Confidentiality and Security of Your Information?

We maintain physical, electronic and procedural safeguards to ensure your personal information is treated responsibly and in accordance with our privacy policy. Our policy includes restricting access to those who need to know this information in order to provide products or services to you.

To Whom We Disclose Personally Identifiable Information

In order for you to be able to utilize the benefits, we may disclose personally identifiable information that is required in order to confirm your eligibility status. However, there are times when USA+ will be required to provide your personal information without your authorization. Examples include, but are not limited to: requests from law enforcement, in response to a subpoena, in answer to a court order, in response to a request from your state Department of Insurance. We may also disclose your personal information when we, in our sole discretion, believe that disclosure is necessary to prevent violations of the law, injury to a person or property. Your information is never sold to any individual or organization.

How You Can Change Your Information & Preferences

Because your account information is stored offline for added security, there is no provision for you to manually edit your account. You are unable to directly update, correct or delete your information. Please contact USA+ to modify your information by using any of the following methods:

- 1. Email www.usahc.com
- 2. Send mail to 2221 East Lamar, Suite 900, Arlington, TX 76006
- 3. Call USA+ at 1-800-872-1187

Notification of Changes

If we change our Privacy Policy, we will post the changes on our web site, so you will always be aware of what information we collect, how we use it, and under which circumstances, if any, we disclose it. We are dedicated to protecting your personal information, and will make every reasonable effort to keep that information secure.